



Welcome To
Whitesboro RV Resort!

Guest Guide

Park Rules, Regulations and General Information



1-940-727-1691

Whitesboro RV Resort

Info@whitesbororvresort.com

Customer Service

Our Ultimate Goal Is To Offer
Our Guests The Absolute Best
RV Experience With Their Family
& Friends!

Through Excellent Customer
Service, World Class Amenities
& Beautifully Landscaped
Grounds, We Sincerely Aim To
Make You Feel At Home At
Whitesboro RV Resort!

Please Enjoy Your Stay & We
Look Forward To Seeing You
Again!

Amenities

- ◆ Complimentary WIFI!
- ◆ Cool & Fun Playground!
- ◆ Outdoor Grilling Area!
- ◆ Bark Park!
- ◆ Spacious Clubhouse & Recreation Room!
- ◆ Games, Picnic Areas, Community Events & more!
- ◆ Social Fire Pit!
- ◆ Boat/RV Covered Storage
- ◆ Open Parking

Accommodations

- ◆ 30/50 AMP & FHU
- ◆ Crushed Granite Pads
- ◆ Extra Clean Bathhouse
- ◆ Onsite Laundry Facility
- ◆ Group Discounts
- ◆ Membership Discounts
- ◆ Professional & Friendly Staff Onsite!



BOOK NOW



Whitesboro RV Resort

RV Appearance



Recreational Vehicles must be kept in good working condition with current tags & can't be unsightly. Please consult with management prior to making any modification to your unit. Management reserves the right to refuse service to anyone. No Tent Camping.

Site Appearance



All sites must be kept clean, neat and orderly. Cigarette butts must be disposed of in a trash receptacle and never on the grounds! No trash or trash containers allowed outside of the RV's at any time. Patios are for outdoor furniture & BBQ grills only. Exercise equipment and indoor furniture are not allowed outside. Outdoor rugs are permitted on concrete, no indoor rugs. Storing items under and around your RV is not permitted. Only one cooler will be allowed on each site and must be approved by management. Generators are not permitted. Clotheslines, canopies and patio umbrellas are NOT permitted. Only 1 lawn ornament per site. Do not trim or cut trees/plants in the Park, submit a request to office.

Sewer/Trash



All connections require an air tight rubber seal ring. A sewer hose "donut" or "L" connector is required. *(boot)* Dumping of any wastewater on the ground is strictly prohibited. Trash must be disposed in the dumpsters or designated trash receptacles provided. Please dispose of charcoal or grease in trash containers, not on the grounds or the lawn. No trash or trash containers allowed outside of the RV's at any time.

Wi-Fi



Park Wi-Fi is provided but not guaranteed. We provide our guests with the best internet experience, abuse of service will not be tolerated as it takes bandwidth from other guests. Absolutely, NO STREAMING. Streaming or over use will result in service being interrupted. If you require streaming or a higher speed internet, we suggest reviewing independent providers options for purchase if you are a high bandwidth user.

Park Wi-Fi Name & Password:_____. *(Provided at the time of check in.)*

RV Resort
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Office Hours

Subject to change based on season & without notice. *(Please contact the office for hours/may vary based on Park & Season)*

Monday - Friday 10:00am To 6:00pm **Saturday** 10:00am to 2:00pm **Sunday** By Appt.

Check In is Between 12 noon-7pm/Check Out is 11 am

Holiday Schedule

The park will have shortened business hours or may be closed on various Holidays. Please check with the office for more details. Holiday hours are subject to change without notice.

Clubhouse Hours & Rules

The Clubhouse building is currently open from 8am to 9pm. Shoes and shirts are required while in the building. All persons under the age of 14 are not permitted in the office/community center without a parent and must be supervised at all times. Pets are only allowed in the office/reception area only. Pets are not permitted in common areas, such as the laundry room, bathrooms or resident activity room. Alcohol is not permitted in the building, except during pre-authorized special activities or events.



Vehicles & Parking

Speed limit is 6mph at all times and must be observed by all vehicles, including motorcycles as there is high pedestrian activity in the park, including children at play. The Park has a 2 vehicle limit (*cars, trucks, or motorcycles*) per site allowed provided they fit on your site properly. ATVs/UTVs are not permitted in the park. Additional vehicles or vehicles too large to fit on your site must be parked in designated open parking lot areas. Parking on the streets, lawns, or empty sites is strictly prohibited and may be towed at owners expense without notice. Vehicles that are louder than the normal, please consider parking in the designated parking lot during quiet hours. No repair work of vehicles is allowed in the Park or designated parking lot at any time. Any damaged caused by you or your guests are YOUR responsibility. Availability in the designated parking lot is first come first serve. It is the registered guest responsibility to direct visiting guest where designated open parking is allowed.



Note: All vehicles coming to visit guests in the park, they must register with the office, no exception.

Car Wash: A \$10 car wash fee will apply and must be paid in advance at the office.

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Park Amenities & Other Common Areas

Playground and/or Sport Court Areas



Hours are from 9am to 9pm, unless a planned event is otherwise scheduled and approved through the Park office. Playground and sport courts are reserved for Park guests. Persons under the age of 12 should be accompanied by an adult. No rough playing, yelling or improper use of equipment is permitted. No glass bottles, sharp objects or food allowed in these areas. No cats or dogs allowed in the playground or sport courts. Other rules & regulations may apply and are posted on designated signage.

Bathhouse/Laundry Facility & Other Common Areas



Hours for Bathhouse are: 24/7 ; Hours for the Laundry Facility are: 24/7 . Do Not Share Access Codes.

Whitesboro RV Resort does our best to conserve water, so please do not waste water. We take pride in keeping our grounds manicured and our facilities clean, so should you notice any problems, please notify the office immediately.

Movies, Books & Game Library



Please enjoy a complimentary movie, game or book during your stay! Simply see the Park office for these fun items. Games may include board games, cards or Cornhole boards, horse shoe, shuffle board, etc. and may vary based on the Park. Simply sign it out at the Park office and enjoy! If you would like to participate in the book exchange, please bring a book to the office and exchange with one from our book exchange!

Fire Pits & Park BBQ Grills



For the safety of all campers, please remember to keep camp fires small and in a contained pit/ring or the designated areas as posted at the Park. All camp fires must be put out immediately before leaving the site or turning in for the night! BBQ Grills provided by the park are for the enjoyment of all Park guest. Please be mindful of other guests and clean the grill tops when use is completed. All charcoal must be fully out and disposed of in a designated receptacle, never dump on the grounds.

Pool/Spa & Water Park Hours & Rules



Pool Hours are from 9am to 9pm. For parks that have pools-Pool hours are subject to change without notice. Pool is for registered guests. Registered guests may have up to 2-visitors per site. Children under the age of 16 must be accompanied by an adult at all times. No glass is permitted in the pool area. Diapers must be waterproof. Pets are strictly prohibited from swimming in the pool/spa, entering the inside deck area to the pool, pool room, cabana or pool bathrooms at any time! A **\$50 fine** will be assessed per occurrence. Additional compliance rules apply and are properly posted within the pool/spa area and will be strictly enforced. Lifeguards may or may not be on duty, see park manager for information. Parks that have a featured Waterpark facility, additional rules and compliance apply. See Park manager for information.

Ponds (small lakes)

Absolutely restricted from swimming, or wading. No canoes, paddle boats or other water related equipment, unless otherwise posted as authorized. Please watch for snakes and other types of animals while walking near or around water.

Whitesboro RV Resort



Peace & Enjoyment

Quiet Hours are from 9pm to 8am and will be enforced. Please be courteous of other campers as disruptive noise will not be tolerated. If you have a loud vehicle, please be considerate of other guests and park in the designated parking lot during quiet hours. Public drunkenness and disorderly or abusive conduct will not be tolerated and may result in immediate evictions without a refund. The use of illegal substances will result in immediate eviction without a refund and the law enforcement will be notified.

Please do not ride bicycles, motorcycles or walk through individual sites, whether occupied or unoccupied. For the safety of all guests, please be mindful of vehicles coming and going through the park. All bicycle riders & pedestrians must move to the side of the street to allow vehicles to safely pass.



Pet Policy

We love our furry friends and we know you love yours too! Therefore, we welcome pets at Whitesboro RV Resort and have outlined a few rules so everyone can enjoy their stay! Please take a moment to read & acknowledge the park rules regarding your furry friends! A **\$25 fine** could result per occurrence if violated.

- ◆ Park allows up to 2 pets per site.
- ◆ All pets must be kept on a leash at all times and owner must have the leash in hand. Pets are not allowed to roam freely in the park.
- ◆ Pets are not allowed to be outside without the owner and may not be tied up at any time.
- ◆ Kennels, pens or tethers are not permitted in the park.
- ◆ Pets are not allowed on empty sites.
- ◆ Immediately clean-up of pet droppings and dispose in designated dog waste stations or trash receptacles.
- ◆ Pet bedding is never allowed to be washed in the community Laundry Facility.
- ◆ Pets are strictly prohibited from swimming in the pool/spa, prohibited from entering the inside deck area to the pool, pool room/cabana or pool bathrooms at any time!

Animal & Breed Restrictions Apply: Whitesboro RV Resort has the right to reverse & deny aggressive breeds and/or other animals into the Parks. The following animals are currently not allowed in the Parks: Chow, Pit Bulls, American Staffordshire Terrier, Staffordshire Bull Terrier, Doberman Pinscher, Rottweiler, Wolf Hybrid or any mix of these breeds.

The following animals and non-domestic exotic animals are not allowed: Mice, Rats, Monkeys, poisonous frogs, arachnids (*spiders, scorpions, etc.*) Or any other exotic animals deemed poisonous or dangerous, such as poisonous snakes, pythons or poisonous lizards. Management reserves the right to deny other types of non-domestic animals.

Bark Park

For our Parks that have a Bark Park and/or Pet Wash Station, please enjoy. We kindly ask that you never leave your pet in alone in the Bark Park and be courteous to other pet owners. Please do not waste water and always pick-up after your furry friend.

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Service Animals & Police K-9 Dogs

Service animals are not considered “pets” and are for persons with disabilities. As such, Service Animals are exempt from any pet policies or pet fees. Appropriate paperwork may be required from a Professional Provider. Police K-9 Dogs who live with their handlers are not subject to breed restrictions or pet fees, but must provide proof of status as K-9 officer and vet records.

General Administrative Information & Late Fee Policy

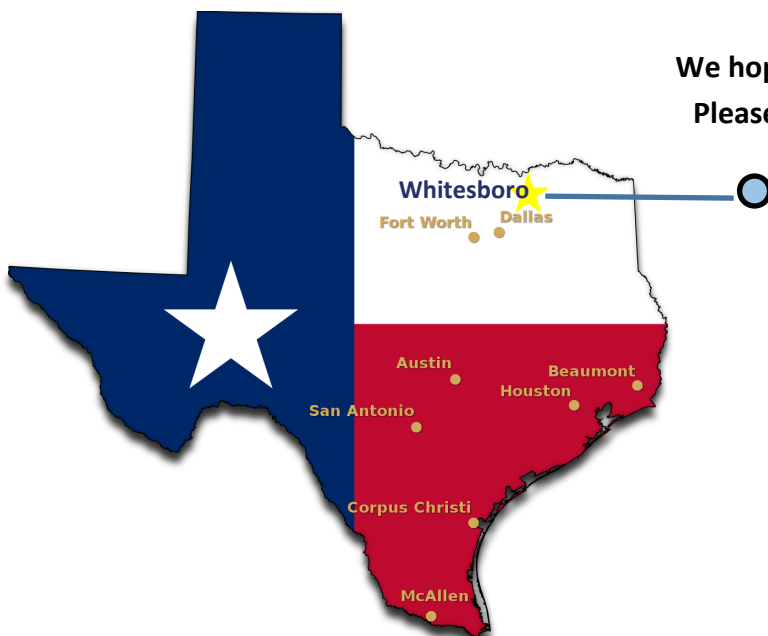
Rates are subject to change without notice. Rental rates are subject to late fees on the 4th day late, of \$5 per day up to \$50 per month. A charge of \$25 will be applied to the customer account for any NSF's payments received & must be repaid by credit card or money order only.

Theft Of Service & Criminal Trespass

According to the **TEXAS PENAL CODE SECTION 31.04**, a person commits theft of service if, with intent to avoid payment for service that the actor knows is provided only compensation, the actor intentionally or knowingly secures the performance of the service by agreeing to provide compensation and after the service is rendered, fails to make full payment after receiving notice demanding payment. Intent to avoid payment is presumed if the actor absconded without paying for the service or expressly refused to pay for the service in the circumstances where payment is ordinarily made immediately upon rendering of the service, as in recreational vehicle parks. That is any guest who leaves without paying for site services or who refuses to pay for services when due may be subject to criminal prosecution. We will prosecute any violations under the **“Theft Of Service Law.”**

No Liability & Misc.

To the extent permitted by law, user hereby indemnifies, releases and agrees to protect and hold harmless Whitesboro RV Resort, its Officers, Owners, Employees and Agents, from and against all claims, causes of action, and/or liability arising out of or related to User's use of the Park Site, Park Models/Cabins, Campground's Property, Park Amenities & Facilities and/or any condition thereon, without limit and without regard to the cause or causes thereof or the gross negligence of campground parties. In addition, Criminal activity will not be tolerated and will be treated with swift action, including contacting the proper authorities/Police Department and immediate eviction from the Park. Registered Park Guests are responsible for their visitors at all times. Any damage or criminal activity is the responsibility of the registered park guests. No refunds will be given.



**We hope you enjoy the Park and all that it has to offer!
Please let us know if we can help you with anything!**

*Proudly Serving
Texas, USA!*



We Are Proud To Be Here With You!

Whitesboro RV Resort
RV Resort

www.whitesbororvresort.com

1-940-727-1691

Email: info@whitesbororvresort.com



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For Exciting Updates, Events & Brand New Park Openings!

